



## SUPERIOR COURT OF CALIFORNIA, COUNTY OF FRESNO



# NEWS RELEASE

FOR IMMEDIATE RELEASE

### PAY COURT FINES FASTER USING NEW EXTERIOR SERVICE WINDOWS

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**Fresno, CA** The Fresno Superior Court is pleased to announce the relocation of the Misdemeanor department clerk's office and ACTION Center (After Criminal Traffic Infraction One-Stop Network) to the B1 level of the Main Courthouse. The new consolidated location provides faster service by doubling the amount of service windows and by opening new exterior walk-up payment windows, which allow court users to make payments without entering the building. All fines from criminal cases can be paid to ACTION Center or Misdemeanor staff in one location.

"We are thrilled to be able to better serve the public in our new location" says Presiding Judge Alan M. Simpson. "If you have any questions about any court orders you have, misdemeanor, felony or criminal traffic, you can come to one place to find the answer."

In the Misdemeanor Department's previous location on the fourth floor, court users faced the challenge of long lines filling the small lobby and spilling out into the hallway every day. The new location features a spacious lobby and twice the service windows, increasing comfort and decreasing wait time. Court users visit the Misdemeanor Clerk's office in order to go before a judge to request changes to their court orders.

Court users visit the Ralph N. Kleps Award-winning ACTION Center to sign up for court-ordered programs and to pay fines on a payment schedule. Bilingual probation and court staff help users understand and comply with court orders. Since the move from the smaller first floor location, those who come specifically to pay fines are able to utilize the payment walk-up windows without waiting in the same line as those signing up for programs.

The office hours for the Misdemeanor Clerk's office are Monday through Friday from 8:00 a.m. to 4:00 p.m. and the hours for the Action Center and the walk up payment windows are from Monday through Friday from 8:30 a.m. to 4:30 p.m.

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